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ILLINOIS COMMERCE COMMISSION

ORIGINAL

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Docket No. 00-0695 CC Office Use Only

Telseon Carrier Services, Inc.)
)
Application for a certificate of)
local and interexchange authority)
to operate as a reseller and facilities)
based carrier of telecommunications)
services throughout the State of Illinois.)

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ILLINOIS
COMMERCE COMMISSION

**APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER**

GENERAL

1. Applicant's Name(including d/b/a, if any)

FEIN # 94-3321333

Telseon Carrier Services, Inc. ("Telseon" or "Applicant")

Address: Street 7887 East Belleview

City Englewood State/Zip Colorado 80111

2. Authority Requested: (Mark all that apply) X 13-403 X 13-404 X 13-405

3. Request for waivers/variances: In applications for exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting.

X Part 710 X Part 735 X Section 735.180 X Other

Telseon also requests authorization to maintain its books and records at its principal place of business in the State of Colorado, pursuant to 83 Ill. Admin. Code part 250.

4. For all applicants requesting local exchange authority under Section 13-404 or Section 13-405, please complete the following:
- (a) the Standard Questions for Applicants Seeking Local Exchange Service Authority found in Appendix A of this document
 - (b) the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority found in Appendix C of this document; and
 - (c) the Financial Questions for Applicants Seeking Local Exchange Authority found in Appendix C of this document; and
 - (d) if applicable, the Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority found in Appendix D of this document.

Please See Appendix A, B, and C.

5. In what area of the state does the Applicant propose to provide service?

Applicant seeks to provide services throughout the State of Illinois.

6. Please attach a sheet designating contact persons to work with Staff on the following:
- a) issues related to processing this application
 - b) consumer issues
 - c) customer complaint resolution
 - d) technical and service quality issues
 - e) "tariff" and pricing issues
 - f) 9-1-1 issues
 - g) security/law enforcement

Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address, if any.

Please see Exhibit 1.

7. Please check type of organization?

☐ Individual

☐ Partnership

☐ Other (Specify)

☒ Corporation

Date corporation was formed **December 18, 1998**

In what state? **Delaware**

8. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

Please see Exhibit 2.

9. List jurisdictions in which Applicant is offering service(s).

10. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

11. Have there been any complaints or judgements levied against the Applicant in any other jurisdiction?

If YES, describe fully. **Not Applicable.**

X **YES** **NO**

If YES, please list.

13. Will the Applicant keep its books and records in Illinois? _____ YES X NO
If NO, permission pursuant to 83 Ill. Adm Code Part 250 needs to be requested.

MANAGERIAL

Please see Exhibit 3.

Please see Exhibit 3.

16. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? ☐ YES ☒ NO

If YES, list entity. Not Applicable.

17. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for services and details of the billing statement.)

Telseon plans to bill its customers directly, by specifying in a detailed fashion the services that are rendered to each customer. Telseon plans to bill its customers on a monthly basis.

18. How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)

Customers with service, billing and repair questions or complaints may reach Telseon at its 24-hour toll-free customer service number, (888) 842-6272, for assistance. Customers may also send written inquiries and complaints to Applicant at 7887 East Belleview, Englewood, Colorado, 80111. Applicant views customer satisfaction as critical to its success in the competitive market place and will address all service, billing and repair complaints and inquiries promptly. If Applicant is unable to resolve a complaint to a customer's satisfaction, Applicant will advise the customer of its right to file a complaint with the Illinois Commerce Commission.

19. Will personnel be available at applicant's business office during regular working hours to respond to inquiries about service or billing? ☒ YES ☐ NO

20. What telephone number(s) would a customer use to contact your company?

(888) 842-6272

21. Will applicant abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?

☒ YES ☐ NO

22. Please describe applicant's procedures to prevent slamming and cramming of customers.

Telseon currently complies with Federal Communications Commission regulations on slamming and intends to comply with applicable Illinois law as well. Telseon has a zero tolerance policy for slamming and cramming. Every sale will be generated through customer understanding and informed consent regarding the nature of the transaction, the services being requested and the associated costs involved.

23. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 735, 755, 756, 757, 770, and 772?

 X YES NO (If no, please provide an explanation.)

24. Is Applicant aware that it must file tariffs prior to providing service in Illinois?

 X YES NO

FINANCIAL

25. Please attach evidence of applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.

Please see Exhibit 4. A separate motion requesting confidential treatment of this Exhibit is filed concurrently with this application.

TECHNICAL

26. Does Applicant utilize its own equipment and/or facilities? X YES NO

If YES, please list:

Telseon intends to construct telecommunications facilities in connection with its provision of telecommunications services in Illinois; however, Telseon may also provide services by reselling the services of other certificated local exchange carriers or by leasing telecommunications facilities from other carriers. Ultimately, Telseon will install state-of-the-art telecommunications equipment and construct local fiber optic network infrastructure trunking facilities. Telseon's services are aimed at developing metropolitan area networks (MANs) to eliminate the "bottleneck" between private local area networks (LANs) and the long haul national fiber optic backbone. Initially, Telseon will deploy a public IP based network that will be provisioned to meet the specific data transport needs of each customer and fulfill the demand for high-speed fiber-optic telecommunications services. Telseon's network will enable point-to-point, point-to-multipoint, and multipoint-to-multipoint network connections and will be designed to enable instant high-speed access to ASPs, ISPs, and other types of service providers.

If NO, which facility provider(s)'s services does Applicant use?

27. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, local service).

Telseon intends to provide a wide range of broadband and high-speed digital private line services to business customers and Internet service providers using a public IP based network. For present purposes, Telseon seeks authority to provide resold and facilities-based competitive local exchange service throughout the State of Texas within all areas for which the Commission will grant such authority, including the areas serviced by incumbent local exchange carriers ("ILECs"). Telseon seeks statewide authority so that it may expand its service areas as market conditions warrant.

28. Will technical personnel be available at all times to assist customers with service problems?

X YES _____ NO

29. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls?

_____ YES _____ NO

Applicant does not intend to provide payphone service.

Telseon Carrier Services, Inc.



**James N. Moskowitz
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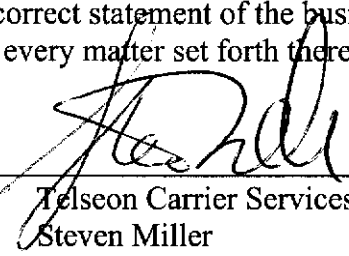
Counsel for Telseon Carrier Services, Inc.

VERIFICATION

STATE OF COLORADO)
)
COUNTY OF ARAPAHOE)

ss:

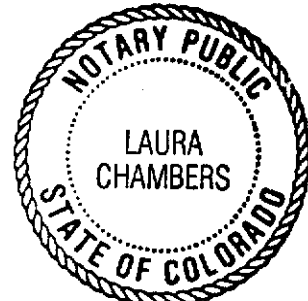
I, Steven Miller hereby declare under penalty of perjury, that I am the General Counsel of the Applicant, Telseon Carrier Services, Inc., that I have examined the foregoing application and that to the best of my knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.


Applicant: Telseon Carrier Services, Inc.
By: Steven Miller
Title: General Counsel

Subscribed and sworn to before me this 31st day of August 2000.

Laura Chambers
Notary Public

My Commission expires: April 20, 2002



My Comm. Expires Apr. 20, 2002